



# Emergency Response Systems Ltd



## Training Prospectus

*Medical Training*  
*Security (SIA) Training*  
*Driver Training*  
*Development Training*  
*Clinical Workshops/ Study Days*

**EMERGENCY RESPONSE SYSTEMS LTD**

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# EMERGENCY RESPONSE SYSTEMS LTD

## About Emergency Response Systems Ltd

Emergency Response Systems Ltd is fully approved and accredited to deliver training from the following awarding bodies...

- EDEXCEL & BTEC
- Health & Safety Executive (HSE)
- Chartered Institute of Environmental Health (CIEH)

### Our Background

Emergency Response Systems Ltd is a private ambulance and training service founded in Bristol in 2005. It provides a number of services to the local community and wider area of Bristol itself. The main divisions are...

- Patient Transport
- Medical Training
- Equipment Sales
- Health Promotion
- International Repatriation
- Event Medical Services
- Security Sector Training
- MRM Driver Training

### Our Motto

*"Caring across all communities"*

### Our Values

Emergency Response Systems believe in a team approach with a commitment to improvement.

### Our Approach

Emergency Response Systems aims to create an atmosphere and learning environment that encourages people to feel relaxed, allowing learners to be both challenged and enjoy the sessions.

### Our Trainers

We place great emphasis on the quality and professionalism of our trainers who are selected for the technical knowledge they have of their subjects and for their expertise in the delivery of this training.

### Special Needs Provision

Learning difficulties and disabilities are not a barrier to acquiring the skills, knowledge and qualifications we offer. We have wide experience of providing a range of specialist expertise and support.

### Venues

We can deliver training throughout the UK. Courses can be run from our state of the art training centre, located 10 miles from the centre of Bristol, equipped with specialist training equipment and technology. Accommodation can also be arranged through a number of partners around the local area. Courses can also be undertaken on your premises at a date and time convenient to your group of learners.

### Costs

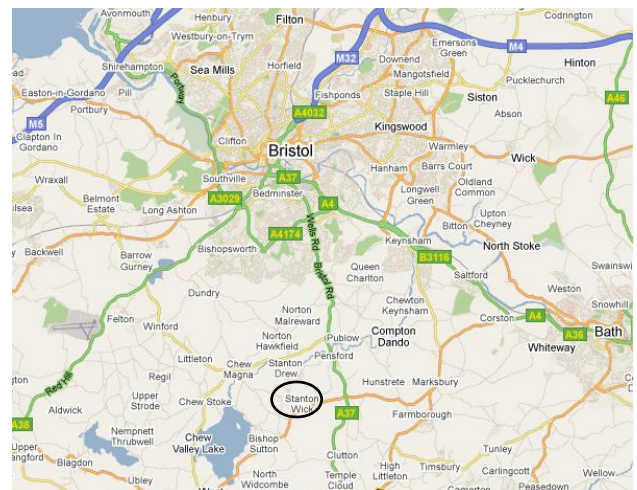
Costs are variable depending on your group size, location and availability of funding etc. Emergency Response Systems works hard to ensure the customers' needs are met in the most cost effective way available. Our advice and/or a quotation of charges are without obligation and free of charge.

### Quality Assurance

Emergency Response Systems quality assurance systems are extremely effective in the verification/monitoring of training and guidance. Clients, tutors and learners are required to complete evaluation questionnaires at the end of every course. We like to know what you think of us, how we can improve our service, or what you particularly liked or disliked. Feedback does make a difference. Historical data can be produced on request and many of our clients find this useful when making important decisions regarding training commitment.

### Areas of Training Provided

- Varying levels of medical training
- Security sector training
- Driver training (inc basic and advanced)



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## Medical Training...

| <b>Course Title</b>                              | <b>Contact Time</b>     | <b>Course Description</b>   |
|--|-------------------------|---|
| <b>First Aid at Work (FAW)</b>                   | 3 Days                  | The Health and Safety (First-Aid) Regulations 1981 require employers to provide suitable first-aid equipment, facilities and personnel to enable immediate assistance to be given to employees if they are injured or become ill at work. If you have identified first-aiders are needed in your workplace, they must have a valid certificate of competence in FAW or emergency first aid at work (EFAW).  |
| <b>Emergency First Aid at Work (EFAW)</b>        | 1 Day                   | FAW is a set 3 day schedule, ideal for businesses where staff are potentially at a medium/high risk in accordance with Health & Safety (First Aid) Regulations. EFAW course is adaptable to suit a particular audience and ideal for lower risk businesses.   |
| <b>First Aid at Work Re-qualifier</b>            | 2 Days<br>(Every 3 yrs) | Under the current guidelines it is “strongly recommend” that first aid trained staff attend a half-day update every twelve months – before completing full re-qualification training at the three year point. FAW and EFAW certificates last for three years. Before their certificates expire, first-aiders will need to undertake an FAW requalification course to obtain another three-year certificate.   |
| <b>First Aid at Work Refresher</b>               | Half Day<br>(Yearly)    |   |
| <b>Emergency First Aid (EFA)</b>                 | Half Day                | The EFA course is run over half a day and consists of a mix of theory and practical sessions. It is a short, dynamic introduction to the principles of first aid and ideal for people requiring Appointed Person status. It is particularly beneficial for those who wish to further their current knowledge and experience of operating effectively within the pre-hospital environment.   |
| <b>First Person on Scene Basic (FPOS)</b>        | 3 Days                  | Edexcel licenced FPOS courses provide the essential knowledge and skills for First Responders with an emphasis on understanding the reasoning for specific approaches in pre-hospital care. They are designed to take the First Aider on to the next skill level as students will be taught rapid assessment, stabilisation and transfer of both the trauma victim and those suffering a medical emergency. FPOS is also the preferred qualification for any SIA Security training.   |
| <b>First Person on Scene Intermediate (FPOS)</b> | 5 Days                  | The three-day course lays the foundation for community responders and includes key interventions like breathing and circulatory assessment and support.<br>The five-day course builds on these skills and includes defibrillation, administration of oxygen and fresh tissue workshops. This includes dynamic, sector-specific scenario work on the final day.  |
| <b>Emergency Care Assistance (ECA)</b>           | 400 hours               | The purpose of the qualification is to meet the core requirements of NHS Ambulance Trusts for learners working or intending to work as emergency care assistants. This qualification is part of the Skills for Health Apprenticeship framework. After achieving this qualification, it is possible that learners will progress to other Level 2 Apprenticeships in Health, Level 3 Apprenticeships in related sectors, or foundation degrees and other qualifications for paramedics. |



## Medical Training Cont...

| <b>Course Title</b>   | <b>Contact Time</b> | <b>Course Description</b>   |
|---|---------------------|---|
| <b>Paediatric First Aid</b>   | 1 Day               | If you are involved in early years learning, your organisation should have people appropriately trained in paediatric first aid. To comply with current guidance, you should attend a paediatric first aid course of not less than 12 hours duration. However, the one- day Paediatric First Aid course is suitable for Nannies wishing to join the Voluntary part of the Ofsted Childcare Register, Au Pairs, Babysitters, Parents and anybody who cares for children and needs a basic course.  |
| <b>Paediatric First Aid</b>   | 2 Days              | The Pre-Hospital Emergency Care Training Agency provide this 12-Hour course that ensures you meet the requirements of your registration as an early years provider as well as ensuring you receive the training required to deal with young children in an emergency situation. This course is in line with the Statutory Framework for the Early Years Foundation Stage (EYFS) and meets the needs of Ofsted. It is suitable for Child minders, Nursery and School staff (dealing with Foundation Stage) and anybody who deals with children and wants a more in-depth course. |
| <b>Basic Life Support (BLS)</b>   | 2 Hours             | BLS training includes the necessary theory followed by lots of practical “hands-on” practice to build confidence. The syllabus follows the guidelines of the Resuscitation Council (UK). On completion of the course, candidates will be awarded a Certificate of Attendance which is valid for one year from the date of issue.  |
| <b>Basic Life Support (BLS) and Automated External Defibrillation (AED)</b> | Half Day            | BLS (see above).<br>AED is well established as the only effective therapy for cardiac arrest. Alongside BLS, we offer a comprehensive AED programme based on the theory and backed up with practical sessions and various scenarios. As part of the course you will be trained in the full use of an AED, with particular attention paid to both the practical and safe use.  |
| <b>Oxygen Therapy and Basic Life Support</b>                                | Half Day            | This course can be adapted to suit a variety of audiences, from the complete novice to those who are skilled but feel their skills need updating. Audiences range from first aiders through to dentists, nurses and other healthcare professionals. The half day course covers much content, with also sufficient practical elements to encourage confidence and improve technique. On completion of the course, candidates will be awarded a Certificate of Attendance which is valid for one year from the date of issue.   |
| <b>Medical Gases</b>  | Half Day            | We offer a comprehensive medical gases programme based on theory and practical work, thus allowing the students to gain confidence in what is possible a new skill. A detailed assessment of both oxygen and entonox candidates to understand the value of each depending on patient condition, whilst also offering an insight into the practical elements of administering such gases.  |

# EMERGENCY RESPONSE SYSTEMS LTD



## SIA Security Training...

| <b>Course Title</b>                                 | <b>Contact Time</b>   | <b>Course Description</b>  |
|---|-----------------------|--|
| <b>Door Supervision &amp; Physical Intervention</b> | 3 days                | The Edexcel BTEC Level 2 Award in Door Supervision (QCF) is designed for people who want to work as Door Supervisors and require a licence to practise. The qualification is endorsed by the Security Industry Authority (SIA) and learners who complete it successfully can apply to the SIA for a licence. The course is inclusive of the newly introduced Physical Intervention Unit. The role of a Door Supervisor is to provide a comfortable, pleasant and safe atmosphere for anyone using the premises on which he or she works. The Door Supervisor is the first, and in many cases the only, member of a security team that a customer will encounter and, as such, their job is to deter people who may pose a problem once on the premises from entering in the first place. This role is important in terms of protecting customer relations. |
| <b>Close Protection</b>                             | 12 days (Residential) | The Edexcel BTEC Level 3 Certificate in Close Protection (QCF) is designed for people who want to work as a close protection officer and therefore require a licence to practise. The qualification is endorsed by the Security Industry Authority (SIA) and learners who have completed it successfully can then apply to the SIA for a licence. CP Operatives require a broad, pro-active mix of personal and security related skills to protect a diverse range of clients. These clients can range from the unrecognised corporate principal, to guarding a high-risk VIP in a very hostile environment. In both these protection scenarios the core role to preserve the life of the principal remains the same, but the methodology adopted to provide effective close protection is often poles apart.  |
| <b>CCTV Operations (Public Space Surveillance)</b>  | 3 days                | The Edexcel BTEC Level 2 Award in CCTV Operations (Public Space Surveillance) (QCF) is designed for people who want to work as a CCTV operator undertaking surveillance of public spaces and who require a licence to practise. The qualification is endorsed by the Security Industry Authority (SIA) and learners who have completed it successfully can then apply to the SIA for a licence. The three-day course provides practical and theoretical training for all CCTV operators, an in-depth understanding of the current legislation, and invaluable knowledge relating to the purpose and principals of Public Space Surveillance.   |
| <b>Security Guarding</b>                            | 3 days                | The Edexcel BTEC Level 2 Award in Security Guarding (QCF) is designed for people who require a licence to practise in order to work as a contracted security guard. The qualification is endorsed by the Security Industry Authority (SIA) and learners who have completed it successfully can then apply to the SIA for a licence. Security guards perform many of the same tasks as Door Supervisors, with the main difference being that a security guard does not take the same "front of house" role that a Door Supervisor does. Nonetheless, the tasks of a security guard are equally important for ensuring that there is a peaceful, secure atmosphere wherever they are employed.   |
| <b>Vehicle Immobilisation</b>                       | 3 days                | The Edexcel BTEC Level 2 Award in Vehicle Immobilisation (QCF) is designed for people who want to work as a vehicle immobiliser on private land, and who therefore require a licence to practise. The qualification is endorsed by the Security Industry Authority (SIA) and learners who have completed it successfully can then apply to the SIA for a licence. The Vehicle Immobiliser (Wheel Clamping) has had bad publicity over the years however it is an essential requirement for many establishments that have difficulty with car park enforcement.   |



## Driver Training...

| <b>Course Title</b>                               | <b>Contact Time</b>                     | <b>Course Description</b>  |
|---|---|--|
| <b>Advanced Driving</b>                           | 5 days                                  | Our advanced driver training is designed to enhance the knowledge & practical skills of the driver. It is targeted towards anyone driving a vehicle as part of their daily tasks and those wanting to improve their driving skills and therefore reduce their road risk. The course is designed for both individuals and also fleet managers with a view to bringing a range of benefits to both. The course is designed with a view to increasing the confidence and ability of the candidate resulting in a safe, assured and aware driver. Other benefits include reduced insurance premiums, savings in fuel efficiency and reduced vehicle repair bills.  |
| <b>Advanced Driving and Blue Light User (BLU)</b> | 15 days                                 | The Blue Light User (BLU) Driving Course is designed for a range of various professions including Medical Technicians, Coast Guards, Organ donation transportation, Doctors on call, Paramedic's, Police and Fire Services and Search and Rescue Teams. The course is run over 3 week, with the first week consisting of pre-course study resulting in an examination. The final two weeks are a mixed of practical and theory training in both advanced driving and the use of 'blues and twos'. The course is approved by Association of Chief Police Officers (ACPO) and in context with Roadcraft principles.  |
| <b>C1 LGV &amp; D1 PCV</b>                        | 3-5 Days                                | The LGV C1 driving licence is required to drive vehicles between 3500kg and 7500kg. Training covers the recommended Driving Standards Agency syllabus, including off-road manoeuvring techniques, as well as introducing the candidates to Roadcraft principles. Assessment is conducted through a 2 part Theory exam and Practical Driving Test. The PCV D1 driving licence is required to drive minibuses and vehicles with between 6 and 16 passengers. The practical training course covers all aspects required by the Driving Standards Agency (DSA) Syllabus. Content includes vehicle safety checks, driving on urban & rural roads, procedures at bus stops, dual carriageway/ motorways, off-road reversing and braking exercises. |
| <b>Trailer Training</b>                           | 3-5 Days                                | The object of this practical driving course is to train the delegate to attain the standard and pass the additional trailer category B+E car & trailer DSA driving test. All delegates will receive individual tuition in all the exercises and disciplines required to complete the test successfully.  |
| <b>Basic Driving Lessons</b>                      | -                                       | Our basic driver training is aimed at learners of all different abilities who are keen to get on the road. WE have access to a number of DSA approved Driving Instructors throughout the South West who can support candidates from beginner level through to the completion of their test. Refresher lessons are also an option.  |
| <b>Intense Basic Driving Course</b>               | 1 Week                                  | Intensive Driving Courses are the most efficient and successful method of learning to drive, proven by the first time pass rate of 74%. The concept of learning to drive away from the usual distractions has been proven over the years. This increases learning and concentration span and therefore maximises learning potential and is reflected in the first time pass rate. The current national pass rate is only 43%, and for first time candidates, it's even lower. (Source dsa.gov.uk)  |
| <b>Safe Road Skills and Attitudes</b>             | Award = 70 hrs<br>Certificate = 130 hrs | Edexcel has developed this qualification in partnership with the Driving Standards Agency, whose mission is 'Safe Driving for Life'. The aim of the qualifications is to make a positive contribution to road safety by educating road users and changing attitudes, building a sense of personal responsibility and promoting a mature attitude to risk and safety issues. This seeks to educate and inform young people on safe road use before they start driving. Young people who become proficient road users at an early stage will be able to carry these attitudes and behaviours through their adult lives.  |



## Development Training...

| <b>Course Title</b>                                   | <b>Contact Time</b> | <b>Course Description</b>   |
|---|---------------------|---|
| <b>Manual Handling (CIEH)</b>                         | Half Day            | This qualification will benefit anyone who has to carry out any manual handling activities at work by introducing them to hazards and risks involved in manual handling and the control measures available to help prevent injury. Candidates will be able to look at their own work activities and contribute to the development of safer practices in co-operation with managers and supervisors.   |
| <b>Conflict Resolution and Personal Safety (CIEH)</b> | 1 Day               | This qualification enables employees to protect themselves in the face of confrontational behaviour. CIEH have developed this qualification to help organisations protect their staff as well as their organisational and operational effectiveness. The qualification benefits any worker who has to deal with the public, either in the public or private sectors. It helps staff and managers recognise potential problems before they arise and develop the skills to defuse conflicts before they escalate to serious confrontation and violence with the aim of making a safer working environment. |
| <b>Principles of COSHH (CIEH)</b>                     | Half Day            | Control of Substances Hazardous to Health Regulations (COSHH) 2002 requires every employer to identify substances at the workplace and assess whether they present risk. Assessments must be recorded and risks must be prevented/ controlled. This qualification benefits anyone working with hazardous substances in a workplace and focuses on the information employees need to know regarding substance hazards and their control.   |
| <b>Fire Safety (CIEH)</b>                             | 1 Day               | This qualification will benefit anyone in the workplace who has been appointed to carry out fire safety tasks on behalf of the employer. It is particularly suitable for employees hoping to develop their basic fire safety awareness and undertake specific fire safety roles (for example as fire wardens/ marshals or similar) in order to assist their employer to manage fire risk.   |
| <b>Safeguarding Vulnerable Adults &amp; Children</b>  | 1 Day               | The aim of this course is to enable staff to develop awareness and understanding of safeguarding and child protection processes and relate these to their role and responsibilities within their organisation. Candidates will be familiar with categorising child abuse, identifying concerns about welfare of children and responding appropriately to government legislation and company policy.   |
| <b>First Responder Refresher</b>                      | 1 Day               | This course is for those experienced or non experienced responders working with private or statutory sector, developing there skills and introducing new ones. This is primarily a practical course with some theoretical input.  |
| <b>Airway Management</b>                              | 1 Day               | A levelled course according to student qualification focusing on a step up phase of the correct and best practice use of a variety of airway adjuncts, inclusive of oro-pharyngeal, nasal, LMA, I Gel, leading on to the gold standard of intubation.   |
| <b>Laryngeal Mask Airway and i-gel Airway</b>         | 3 Hours             | Introduction of the LMA and i-Gel in the pre-hospital setting, targeting those who are familiar with basic techniques and want to extend there skills.  |



## *Clinical Workshops / Study Days...*

The following identify a range of clinical study days primarily targeted at Practice Nurses and Practice Staff. Sector specialist tutors are invited to deliver each session ensuring high quality, specific training and encouraging current best practice throughout.

| <b><i>Workshop / Study Day</i></b>                 | <b><i>Topics Covered...</i></b>  |
|--|--|
| <b><i>Respiratory</i></b>                          | Asthma, COPD, Allergy, Spirometry  |
| <b><i>Cardiovascular</i></b>                       | CV Disease, Metabolic Syndrome, Hypertension, Heart Failure, AF                    |
| <b><i>Diabetes - Obesity</i></b>                   | Screening, Diagnosis, Management, Complications                                    |
| <b><i>Chronic Kidney Disease</i></b>               | Normal/ Abnormal function, Testing, Diagnosis, Management                          |
| <b><i>Travel Health and Child Immunisation</i></b> | Vaccination, Updates, Diseases, Administration/ Delivery                           |
| <b><i>Sexual Health</i></b>                        | Current issues, Sexually transmitted infections, teenage pregnancies               |
| <b><i>Women's Health</i></b>                       | Pregnancy, Infertility, PCOS, Endometriosis  |
| <b><i>Men's Health</i></b>                         | Physical activity, Cancer, Workplace health, Mental health, Access to Primary Care |
| <b><i>Mental Health</i></b>                        | Depression, Anxiety, Dementia  |
| <b><i>Urology</i></b>                              | Diagnosis, Treatment, Management, Subdisciplines                                   |
| <b><i>Cytology</i></b>                             | Structure, Function, Chemistry, Biology, Cytopathology                             |
| <b><i>Dermatology – Wound Care</i></b>             | Structure/ function of skin, healing process, wound care, dressings and suturing   |
| <b><i>Minor Illness – Nurse Triage</i></b>         | Best practice, Minor illness, Approach, Treatment, Support                         |
| <b><i>Medico Legal Issues for Nurses</i></b>       | Current legislation, Best practice, Support and guidance                           |



*Emergency Response Systems Ltd are open to suggestions for Bespoke Training and strives to meet consumer demand by providing both quality and cost-effective levels of training throughout.*

*If you have a query on any of the above or you would like to discuss the possibility of any alternative training arrangements then feel free to contact us on the below details....*

***Main Telephone (24 hrs):*** 01275 333500

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